

# Dental Health of Fianna

## Missed Appointment Policy

Our office is dedicated to providing each of our patients with the most thorough and comfortable dental care. We know that efficient scheduling is an important part of your dental experience and appreciate your respect for our schedule allowing our staff to be on time for you. If an emergency arises and you cannot keep your scheduled appointment or will be delayed, please call us as soon as possible. While we realize that emergencies do happen and will try our best to accommodate you, if you cannot keep your scheduled appointment, we require at least 48 hours of notice prior to your reserved appointment time.

If an appointment is rescheduled, we will require a \$50.00 deposit to reschedule your continuing care hygiene appointment and a 30% deposit to reschedule your treatment appointment. This deposit is non-refundable in the event you fail the appointment without 48 hours of notice but will be applied to your account when the appointment is kept.

Please help us better serve you by keeping your reserved appointment time. Remember, appointed times are saved just for you!

## Insurance Information

We are happy to work with patients covered by insurance and those who are not. We think insurance is a great incentive to maintain dental health, but it is very rare for a dental plan to cover 100% of all dental fees. Here is why:

- The fees we charge for dental services are the same for every patient, insured or not.
- Dental insurance companies are profitable businesses, not dental benefactors.
- Insurance companies reimburse you on an amount they decide is average for dental care.

We strive to provide the best dental care and know that you appreciate our great service. We will do our best and are happy to answer any insurance questions you have. A complimentary insurance benefits check is provided for each patient and we will go over your policy with you to help you maximize your benefits. Upon request, each patient is provided with a complimentary insurance estimate prior to each procedure. Please remember, your insurer dictates your coverage, we do not.

Patients are responsible for paying their co-payment on the date treatment is preformed unless prior arrangements have been made.

If you do not have dental insurance, be sure to ask one of our team members about the Dental Health of Fianna Dental Savings Plan.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_